Getting help from doctors and the health plan:

| Topic | Aetna | Amerigroup | Cook Children's |
|---|---------------|---------------|-----------------|
| Getting timely care: Did children get care right away when they needed it? | ★☆☆ | ★★☆ | ★ ☆ ☆ |
| | Below Average | Average | Below Average |
| Talking with doctors: Did the doctor spend enough time with children and their parents? Listen to parents? Explain things well? | ★★☆ | ★★★ | ★★☆ |
| | Average | Above Average | Average |
| Main doctor: How did parents rate their children's main doctor? | ★☆☆ | ★☆☆ | ★☆☆ |
| | Below Average | Below Average | Below Average |
| Health plan: How did parents rate this health plan? | ★☆☆ | ★★☆ | ★ ☆ ☆ |
| | Below Average | Average | Below Average |

Getting checkups:

| Торіс | Aetna | Amerigroup | Cook Children's |
|--|---------------|---------------|-----------------|
| Checkups: Did children and teens get their checkups? | ★☆☆ | ★★★ | ★☆☆ |
| | Below Average | Above Average | Below Average |

Getting help with health issues:

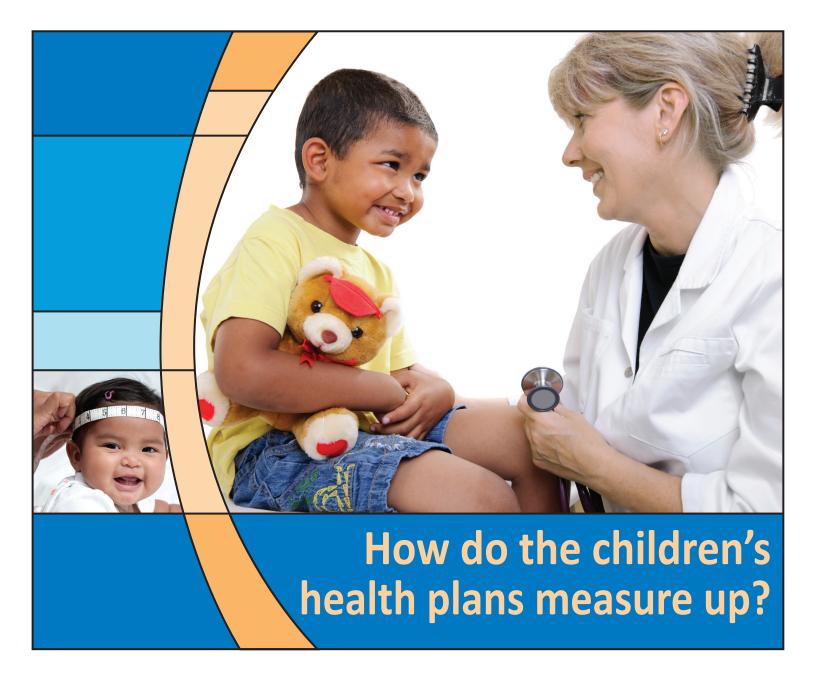
| Торіс | Aetna | Amerigroup | Cook Children's |
|---|----------------------|----------------------|-----------------|
| Asthma: How well does the health plan care for children with asthma? | No Rating | ★★☆ Average | ★★☆ Average |
| ADHD (Attention Deficit Hyperactivity Disorder): How well does the health plan care for children with ADHD? | ★☆☆ Below Average | ★☆☆ Below Average | ★★☆ Average |

Getting services from the health plan:

| Торіс | Aetna | Amerigroup | Cook Children's |
|---|---------------|------------|-----------------|
| Performance rating: How well does this health plan perform? | ★☆☆ | ★★☆ | ★☆☆ |
| | Below Average | Average | Below Average |

If a plan shows "No rating": This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.

Release Date: March 2016



Report card for CHIP health plans

| Health plans in your area | | |
|---------------------------|----------------|--|
| Aetna | 1-800-245-5380 | |
| Amerigroup | 1-800-600-4441 | |
| Cook Children's | 1-800-964-2247 | |
| | | |

